Communication, Consciousness Raising and Public Involvement IGA – Initial

Issues:

- 1. Limited public awareness of both transportation options and funding and the relationship to economic growth.
- 2. Lack of public participation in the policy and long range planning process results in incomplete representation and/or duplication of projects.
- 3. Continuing education of the public on how to get involved, why to get involved, and how to localize broader issues for your constituents.
- 4. Limited public and legislative awareness of both transportation options and funding, and the relationship to economic growth (job market).
- 5. Lack of awareness of transportation funding crisis.
- 6. Lack of understanding of transportation terms and the decision making process.
- 7. Agencies making announcement and getting information out is involvement, but is not necessarily engagement with the public.
- 8. Identifying competing interests and getting their input from the competing interests.
- 9. Lack of efficient two-way communication flow between state and local levels regarding priorities.

Goals:

- Need to conduct a meaningful, ongoing (legislative) local public information campaign and involvement process and integrate outcomes into the regional or state transportation planning process.
- 2. Develop a clear, consistent (and accurate) message and communication strategy regarding the transportation system and overcome barriers to reaching underrepresented audiences.
- 3. Find new ways to engage the private sector in the transportation planning process.
- 4. Educate transportation professionals (and students) on the need for effective public, private, and media involvement and how to implement.
- 5. We need to develop a process to engage the public early, often and in a meaningful way.
- 6. Identify and build local and state context of crisis in communities and state.
- 7. Facilitate a greater sense of ownership by all citizens including educating students about transportation at a younger age.
- 8. Create a government culture at all levels, where listening is as important as speaking.

Actions:

- 1. Recruit and encourage champions from among the state transportation stakeholders for summit action plan implementation.
- 2. Establish performance measures for effectiveness of the public involvement process and evaluate those measures.
- 3. Create a speakers bureau that includes MDOT, MML CRAM, legislators, transit, etc. to actively seek opportunities to educate students and the general public on transportation issues.
- 4. Conduct research to define the target audience and develop an understanding of who they are and what are their needs.

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- 5. Improve coordination of public involvement and education programs at state, county and local levels to reduce duplication and address gaps.
- 6. Develop a comprehensive strategy to increase awareness of the current transportation funding crisis.
- 7. Create a formal mechanism that allows for effective two-way communication to the public in a timely manner.
- 8. Examine and improve mechanism allowing for easy, on-going input and feedback from the public including informing the public of the availability of auxiliary, aids and services and inviting the public from the beginning.